

28th APQO International Conference
Radisson Kathmandu Hotel, Kathmandu, Nepal
16-18 November 2023
CONFERENCE PROGRAM

PRE-CONFERENCE WORK– 16 November 2023 – Gosainkunda Hall			
16 Nov 2023	8.00 am -1.00 pm	Core Council Meeting	For Core Council Members only
16 Nov 2023	2.00 pm – 5.00 pm	Pre-Conference Workshop	Conversations with Design Thinking by David Jago
CONFERENCE DAY 1 – 17 November 2023- Main Hall - Nupa Dhuku Hall			
17 Nov 2023	8.00 am	Arrival & Registration of Participants	
	8.30 am	Opening & Welcome	
	9.20 am	Keynote Speaker Mr Michael W McLean	"What to Keep, Change and Create for a sustainable competitive organization"
	10.20 am	MORNING TEA	
	10.40 am	David Jago	"Why Quality matters in a time of crisis"
	11.40 am	Anindya Sarangi	"Evolving Role of Quality Professional"
	12.20 pm	LUNCH	
	1.20 pm	Isuja Aryal	"Possibility of Sustainable tourism through application of ISO 14001:2015: A case stud
	2.00 pm	Sanjeewanee Samaraweera	"Navigating towards sustainable, competitive & human world with quality thinking"
	2.40 pm	Abraham Fenn	"Building Resilient Business Strategies for a Just and Sustainable World"
	3.20 pm	AFTERNOON TEA	
	3.40 pm	Yvonne Kanenga Nawila	"Building a sustainable, Green - People Centered - Corporate Culture"
	4.20 pm	José Francisco González Prado	"Let's develop the ability to plan processes, the natural result of which is quality products"
	5.00 pm	End of the Day	
ACE COMPETITION – TEAM PRESENTATIONS – 17 November 2023 (STREAM A & B)			
17 Nov 2023	10.40 am to 5.00 pm	ACE Competition- Team Presentations	Gosainkunda & RARA Halls

CONFERENCE DAY 2 – 18 November 2023- Main Hall - Nupa Dhuku Hall			
18 Nov 2023	8.00 am	Arrival & Registration of Participants	
	8.45 am	Rama Rajasekaran	"Implementation of a standardised emergency department handover tool to Improve communication"
	9.25 am	Jeff Ryall	"Fit-for-Purpose' Quality Practitioner Competence - The development of the AOQ Professional Recognition Scheme"
	10.05 am	MORNING TEA	
	10.20 am	Saliza Saari	"Boosting Productivity through Innovation for Enterprises"
	11.00 am	Dr Martin Andrew	"The role of the auditor in an organisation's journey to Quality maturity"
	11.40 am	Engr. Angelica Cortero Friginal	"A Testimonial: Helping Organizations Sustain Organizational Excellence by being a National Quality Award Assessor"
	12.20 pm	LUNCH	
	1.00 pm	APQO INTERNATIONAL BEST PRACTICE PRESENTATIONS	
	2.10 pm	AFTERNOON TEA	
	2.30 pm	Keynote Speaker Dr Alexander Thomas	"Quality Health for the Creation of a More Sustainable, Competitive, and Human World"
	3.30 pm	PANEL DISCUSSION "Quality for the creation of a more sustainable, competitive and human world" Panel Members: Mr Michael W McLean, Managing Director, McLean Management Consultants (Pvt) Ltd, Australia, Dr Alexander Thomas, Founder and Patron, Association of Healthcare Providers India, Association of National Board Accredited Institutions & Consortium of Accredited Healthcare Organisations, India and Dr Martin Andrew, MA Solutions (SA) Pty Ltd t/a Martin Andrew Solutions, Australia. Moderator: Abraham Fenn, President Elect, APQO & President, New Zealand Organisation for Quality.	
	5.00 pm	Closing Remarks Mangalika de Silva	
ACE COMPETITION – TEAM PRESENTATIONS – 18 November 2023 (STREAM C)			
18 Nov 2023	10.40 am to 5.00 pm	ACE Competition- Team Presentations	Gosainkunda Hall

AWARDS CEREMONY & GALA DINNER – 18 November 2023- Main Hall - Nupa Dhuku Hall

18 Nov 2023	6.30 pm	Arrival & Registration of Participants
	7.00 pm	Opening of the Awards Ceremony National Anthem
	7.15 pm	APQO Awards Presentation
	9.30 pm	Dinner
	10.00 pm	End of the Program

28TH APQO INTERNATIONAL CONFERENCE 2023
7TH ACE TEAM AWARDS INTERNATIONAL COMPETITION 2023 – SCHEDULE (V1.1-11-11-2023)

17-18 November 2023

TIME (Nepal Local Time)	No	17th November 2023 (DAY 1)	
		STREAM A (Gosainkunda Hall)	STREAM B (RARA Hall)
11.00 AM - 11.20 AM	1	GAIA GIIS Whitefield India	DURIAQUA Regent International School Kuala Lumpur Malaysia
11.20 AM - 11.40 AM	2	GKM METALIST PT Pupuk Kalimantan Timur Indonesia	ECO BUDDIES GIIS NOIDA India
11.40 AM - 12.00 AM	3	SPIRITED SAGES GIIS Ahmadabad India	KECUBUNG EMAS 45 PT Pupuk Kalimantan Timur Indonesia
12.00 PM - 12.20 PM	4	EZ BRIDGE WITH 4C's GIIS PG Smart Campus Singapore	GLOBAL INDIAN INTERNATIONAL SCHOOL BANNERGHATTA GIIS Bannerghatta India
12.20 PM - 01.20 PM		LUNCH BREAK	
01.20 PM - 01.40 PM	5	MINDFUL TECH-GUARDIANS GIIS Hapsar India	DIGITAINABILITY – DRIVING THE CHANGE GIIS Tokyo Japan
01.40 PM - 02.00 PM	6	PLANET WISERS GIIS East Coast Singapore	POWER TO EMPOWER Glendale Academy India
02.00 PM - 02.20 PM	7	PKM MAINTEX PT Pupuk Kalimantan Timur Indonesia	LIGHTHOUSE GIIS Kuala Lumpur Malaysia
02.20 PM - 02.40 PM	8	IDEATION TO LIFE GIIS Abu Dhabi UAE	PKM ENERGIZE PT Pupuk Kalimantan Timur Indonesia
02.40 PM - 03.00 PM	9	E-REVIVE GIIS Balewadi India	THE CLASSROOM VISIONARIES OWIS Sarjapur India
03.00 PM - 03.20 PM	10	EMBIOMENT Harrods International Academy Cambodia	NET-ZERO GIIS Dubai UAE
03.20 PM - 03.40 PM		TEA BREAK	
03.40 PM - 04.00 PM	11	SUSTAINABILITY CHAMPIONS Glendale Academy India	GKM LIPAT PT Pupuk Kalimantan Timur Indonesia
04.00 PM - 04.20 PM	12	SPEED Global Centre for Educational Excellence Singapore	GREEN FUTURE SQUAD OWIS Whitefield India
04.20 PM - 05.00 PM	13	RECYCLE ADVOCATES Chinese International School Manila Philippines	

TIME (Nepal Local Time)	No	18th November 2023 (DAY 2)
		STREAM C (ONLINE) (Gosainkunda Hall)
08.45 AM - 09.05 AM	1	YAVANA Future Farms Pte Ltd t/a Rooster Poultry Fiji
09.05 AM - 09.25 AM	2	VAKAVUREA Future Farms Pte Ltd t/a Rooster Poultry Fiji
09.25 AM - 09.45 AM	3	QCP TEMAN PUSRI PT Pusri Palembang Indonesia
09.45 AM - 10.05 PM	4	QCC BUNCOB PT Pusri Palembang Indonesia
10.05 AM - 10.20 AM		TEA BREAK
10.20 AM - 10.40 AM	5	QCP FANCAKE F PT Pusri Palembang Indonesia
10.40 AM - 11.00 AM	6	SENYUMIN Puskesmas Kebayoran Baru Indonesia
11.00 AM - 11.20 AM	7	QCP IPD PT Pusri Palembang Indonesia
11.20 AM - 11.40 AM	8	Fijian Competition & Consumer Commission Fiji
11.40 AM - 12.20 PM		STAR AWARDS
12.20 PM - 13.00 PM		LUNCH BREAK

SPECIAL INSTRUCTIONS:

ACTIVITY	TIME	REMARKS
In	2 Minutes	Team prepares and introduction
PRESENTATION SESSION	10 Minutes	Bell will be rung once at the 8th minute
		Bell will be rung twice at the 10th minute - end session
QnA SESSION WITH JUDGES	6 Minutes	If time permits, the QnA session will be extended to the audience
Out	2 Minutes	Team Say Goodbye

20 minutes

APQO ACE Teams International Awards

- Overall Best
- Best Impact on Productivity
- Best Impact on Innovation
- Best for Leveraging Technology
- Best for Enabling Transformation